

# **PAGE BESPOKE SPRAYING & DESIGN**

## **TERMS & CONDITIONS**

These Terms & Conditions apply to all quotations, bookings and work carried out by Page Bespoke Spraying & Design. By accepting a quotation or paying a deposit, you agree to the following terms.

### **Quotations**

All quotations are valid for 30 days unless otherwise stated. Quotations are based on the information provided at the time of inspection and may be revised if additional work or unforeseen issues are identified.

### **Deposits**

A deposit is required to secure your booking date. No work will be scheduled until the deposit has been received.

Deposits are non-refundable should the customer cancel the booking, as the booking date is reserved exclusively and materials may have been purchased specifically for the project.

If you need to rearrange your booking, please contact us as soon as possible. We will do our best to accommodate an alternative date where reasonable notice is given.

### **Final Payment**

The remaining balance is payable immediately upon completion of the work unless otherwise agreed in writing.

Late payments may incur interest and any reasonable costs associated with recovering outstanding balances.

### **Customer Responsibilities**

The customer is responsible for ensuring clear and safe access to the property and work areas before work commences.

Where requested, personal belongings and fragile items should be removed from the work area before our arrival.

### **Existing Surfaces**

Our refinishing services are carried out on existing surfaces. Whilst every effort is made to achieve the highest possible finish, we cannot be held responsible for defects, movement,

previous repairs, poor original workmanship or hidden issues that only become apparent during preparation.

## **Colours**

Every effort is made to achieve the selected colour accurately. However, colours may appear different depending on lighting conditions, surrounding décor and the material being coated.

## **Accidental Damage**

Whilst every reasonable care is taken to protect your property throughout the project, Page Bespoke Spraying & Design cannot accept liability for accidental damage, misuse, impact damage or damage caused by third parties after the work has been completed.

Customers should inspect the completed work before using the refinished surfaces.

## **Workmanship**

Any concerns regarding the completed work must be reported within 48 hours of completion. We will inspect any reported issues and, where appropriate, rectify defects relating to our workmanship.

## **Delays**

Completion dates are estimates only. We are not liable for delays caused by circumstances beyond our reasonable control, including adverse weather, supplier delays, illness or unforeseen site conditions.

## **Photography**

We may photograph completed work for our portfolio, website and social media. No personal information or identifying details will be shared without the customer's permission.

## **Acceptance**

Acceptance of a quotation or payment of a deposit confirms that you have read and agree to these Terms & Conditions.